**Town of Greensboro** PO Box 340 Greensboro, MD 21639 410-482-6222

Kevin Reichart Mayor Jeannette DeLude Town Manager

As many of you know, or have noticed, we have changed trash companies. The trash contract was put out for bid earlier this year. After reviewing the proposals, Greensboro Town Council voted to sign a contract with Eastern Shore Environmental (ESE). Due to deficiencies from the start, which included failure to deliver trash and recycling bins and failure to pick up all the trash in town, we terminated our contract as of July 17<sup>th</sup>. Following that decision, the Town Council signed an agreement with Republic Services. They began serving Greensboro on July 19<sup>th</sup>. Here are some things you need to know:

- Trash and Recycling Pick-Up will be every Friday. Please place your bins curbside Thursday night.
- Republic Services will be providing both a trash and a recycling tote to you. The containers will have different colored lids distinguishing them (Trash-Black Lid and Recycling-Light Blue Lid.) We are on the schedule to have deliveries made August 5-7. If you do not receive cans in that time frame, please contact Town Hall. The company will be providing us with extra cans just in case anyone is missed.
- Please DO NOT use your recycling bin for trash. Although we encourage recycling, Maryland has not made it mandatory at this time. Trash in a recycling container will not be collected. Each container is 96-gallons. If you have trash above what the tote holds, you may place it out with your container and it will still be picked up. There will be two trucks in town, one doing recycling and one doing trash, this is why we must ensure you are using the containers properly. If they were to dump trash into a load of recycling that would contaminate the entire load. If you chose not to recycle you can store the bin on your property or arrange for the town to come pick it up.
- Recycling will be disposed of in Delaware. This allows for you to recycle more because of Delaware's mandatory recycling guidelines. Attached you will find a flyer on how to properly recycle. Please make sure your recyclables are placed loose in the bin and that all cans and bottles have been rinsed.
- Some of you may have received a black can with yellow lid. Whether you have recycling in it or not, please make sure it is place curbside Thursday night. We are hoping to have them collected as quickly as possible. You may leave that container curbside until it is picked up by ESE.

We recognize that the initial change and delays have been an inconvenience to all of you. Please know that we understand the frustration this has caused and worked every day to rectify the situation. While we cannot correct what has already happened, we can continue to take steps in the right direction. For all the inconvenience, residents will not be charged for trash service for the month of July. On your next Water/Sewer bill, there will be a prorated charge of only two months instead of three. We do believe that everyone will be happy with the new company and the service they provide. Thank you for your patience and understanding, along with your continued support.